What is the Hip and Knee Replacement Program (HKRP)?

The Hip and Knee Replacement Program (HKRP) is a new process for patients to access hip or knee replacement surgery which improves education and encourages patient choice.

"My concerns [...] were always answered, and the physiotherapist also helped me to develop an exercise program. I felt relaxed asking detailed questions that the surgeons may not have the time to answer."

Donna Yates, HKRP surgical candidate

Physicians can refer patients to the Hip and Knee Replacement Program by FAXING a Request for Consultation to:
Local: 416-599-HKRP (4577)
Toll Free: 1-877-411-HKRP (4577)

Requests for Consultation can be downloaded from www.torontocentrallhin.on.ca

For more information about the Hip and Knee Replacement Program please go to www.torontocentrallhin.on.ca or call Central Intake at 416-967-8617

Participating Hospitals:

- Mount Sinai Hospital
- St. Joseph's Health Centre
- St. Michael's Hospital
- Sunnybrook Health Sciences Centre
- Toronto East General Hospital
- Toronto Western Hospital
- University Health Network

Paid for by the Government of Ontario
How does the HKRP benefit patients?

- A timely assessment by specially trained professionals;
- Ability to choose between a specific surgeon or the next available appointment;
- Surgery within the recommended timeframe;
- Additional support and education about treatment options;
- Improved coordination of care between patient’s referring doctor and the surgeon’s office;
- Ability to re-enter the system through the Assessment Centre within the first year;
- Personalized care.

How does the process work?

Your doctor will complete a standardized referral form – Request for Consultation – and fax it to a Central Intake Centre. The referral will be reviewed and you will be scheduled for an appointment at one of two Assessment Centres at the Holland Centre or Toronto Western Hospital.

What happens at the Assessment Centre?

You will be seen by a team, including an Advanced Practice Physiotherapist (APP) and/or a Nurse who will give you information about potential treatment options and answer any questions you may have.

If you require hip or knee surgery, you will then be scheduled for a consultation with an orthopaedic surgeon.

If your symptoms can be managed without surgery, you will be referred for appropriate follow-up care and will not need to wait for a surgical consultation.

“The Assessment Centre visit provides an ideal opportunity to educate patients on treatment options and how to manage their symptoms. You can imagine how frustrating it must be to wait and wait for a surgical consultation only to be told you don’t need surgery and then be sent away.”

Susan Robarts, APP, Holland Centre

The HKRP means improved access to appropriate care for patients